Instruction:

There is no right or wrong answer. Please be candid and answer what happens at your facilities using this realistic role-play or simulation. We will debrief collectively at the end.

Scenario – 3:

You are a technician working in cage wash at Great Eastern University. You work hard and try best to provide the clean cages needed. However, the work schedules and operations doesn’t go as planned and it’s like surviving each day. One Monday morning you arrived on time and was about one hour into processing the cages when the machine (washer) broke down. You know that care techs are waiting for cages and you are already behind schedule. How would you approach this situation and what’s your thoughts?

Possible options:

1. Inform the Manager and wait for direction.
2. This happens too often and the machines might be old.
3. Try to fix the machine if you can or call the service person.

Your suggestions and analysis: