#### A Lab Animal Data Analytics Workshop

Animal Resource Directors Meeting Austin, TX October 15, 2017

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# Where's the Evidence?? - Zach Freeman

# "How to Design (and Analyze) a Business Experiment"

- 1. Identify a narrow question (*more focus is better*)
- 2. Use a big hammer (avoid mere tweaks)
- 3. Perform a data audit (establish a baseline)
- 4. Choose a study population (*select a sample*)
- 5. Randomize (duh)
- 6. Commit to a plan, and stick to it (don't deviate)
- 7. Let the data speak (be brave, it'll be OK)



O. Hauser and M. Luca, https://hbr.org/2015/10/how-to-design-and-analyze-a-business-experiment

### Acknowledgements

(From Steve and Donna)

- My CCM Senior Team: Especially...
  - Mark Depathy: IT Oversight
  - Peter Chelton: Financing the Day; Coordinating MGH Resources
  - Cliff Gibbons: Was "Volunteered" to talk about his program within CCM
  - Gerry Cronin: Coordination of all follow-up publication and feedback survey
  - Rosa Pineda: For feeding us all day!
- Our Planning Team:
  - Nirah Shomer: Abstract Submission Management
  - Sai Tummula: Vision Translation > Planning



All of You!!



#### What We Heard....

#### Operational Equipment and Supply Management (Eliminating Non-value Added Work; Performance Standards)

- Steve N: (Rack Management)
  - 3 year implementation of "seamless" integration
  - take advantage of faster & simpler (cheaper) technologies; TrackR (smart phones)
  - "no decision can be your best decision"
  - always be positive that change encounters resistance so make sure the benefits are appreciated...
- Zach F: (Cage Top Management):
  - identified lack of data-driven standards for "acceptability"; comparative management with American Public Health Association standards applied
  - a rat is not a large mouse (once again)
  - Acceptable tops intervals could go out 90-120 days; 2 care techs + 3 cagewash FTEs/50000 cages/year saved
- Evan H: (Disinfectants Comparison MB-10 versus RESCUE RTU)
  - Look beyond the price point of the product to the additional "hidden" costs (labor);
  - the "smaller" things (labeling, wear and tear on the bottles, improved compliance with contact times BI-2, in/out facility)
  - accounting for "invaluables"
    - product confidence
    - ease of preparation (ready to use); no human error;
    - less opportunity for IACUC findings of expired labels...
- Ethan H: (RFID Technology Optimization)
  - What really goes on during the day as far as total cages under care (census); daily is a "good look"
  - Assures "fairness" to the customer (pays for actual days in the vivarium)
  - Best to take RFID census before activity starts (people and metal equipment)
  - Find errors early so they can be resolved with staff around; "flood checks" of rooms offers easy manual scanning contingency directive

#### What We Heard....

#### Clinical Care and Compliance Management

- Ida W:
  - reminds us of the "real challenges" of managing adequate veterinary care
  - Reconsideration of PPE > use less
  - Use of iPod Touch >
    - < 1% inaccuracies/omissions;</li>
    - < excessive work to the tune of > 50% reduction;

#### • Colleen T:

- "Technology is our Friend Google Suite";
- tracking services requests (surgical, lab submissions, etc.) challenges
- data mining of historical procedures > improved tracking and/or planning
- SLACK vs email...the future?
- "Using what you already have requires creativity"

#### • Eric H:

- Behavioral data generally seems to "sit idle";
- "general dogma" is not objectively supported > Wound Score over Hour-long observations

#### • Sara F:

- The "monkey matcher";
- shortages of "men" lead to combining of groups > fighting, decr birth rate;
- alternating males > allowed for group stability while maintaining a high Sire Conception Rate (SCR)

#### What We Heard....

#### Human Resourcing and Operational Management

- Hiliary V:
  - make scheduling visible > making work visible
  - set factors for all room-based tasks needing to be completed
- Jason J:
  - Introduced us to the concepts of "churn rate" and "frequency of churn"
  - zeroed in on changes in the work that is not notable in overall census data review
  - management can now better distribute the "right" amount of human resources

#### • John H:

- Automated Continuous Home Cage Monitoring Systems
- allows for "learning phase" where signally can be adapted to institutional standards
- ~40% reduction in cage changing when moving to evidence-based operations
- resources are used more effectively doing what they "should be" doing

#### Leopoldo Z:

- shared with us how to evaluate durable/reusable versus one-use/"no processing" caging
- Is the lifespan of a durable cage (high breakage compared to disposable) = 6 years?
- Overall durable caging is often still the best options however there are specific cases where disposable is better

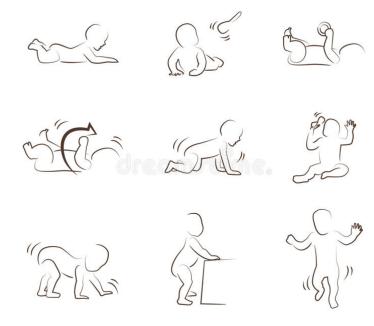
#### • Cliff G:

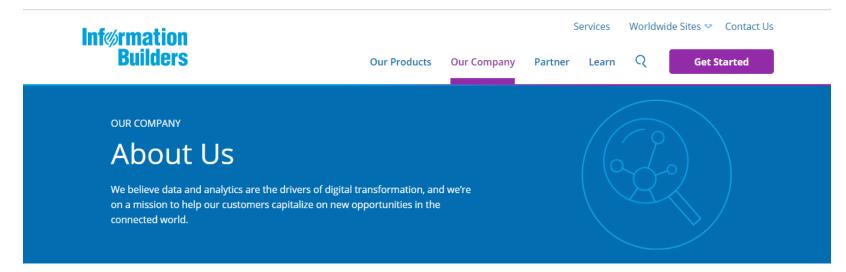
- Took us to the beginning of the human resources "value stream map"/process
- Showed how continuous evaluation of standard KPIs helps to know exactly how many hires are needed real-time
- Staffing Crisis can be avoided or minimized

#### • Victoria G/Dennis M:

• The Future.....

## Next Steps.... Predictive Analytics...





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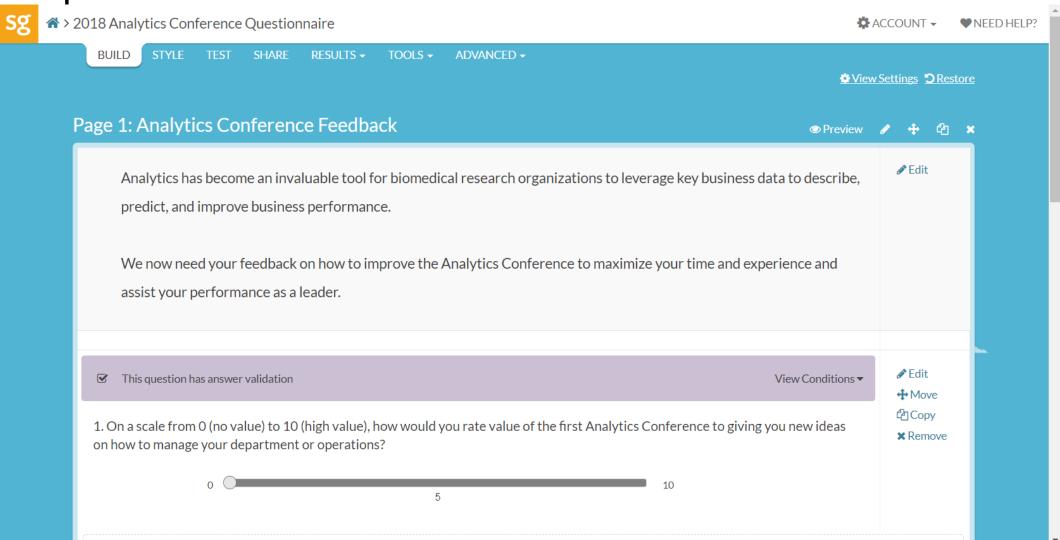


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As of **March 1**, the link will be available for VOE-Network Members; For presenters' organizations (non-members), VOEN is offering:

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# Your Feedback Is Critical to our Continuous Improvement



#### WHAT DID WE THINK WOULD HAPPEN?

- HOPE: We could create something...catalyst...cross-talk...
- PLATFORM: VOEN offers a place to document and continue the dialogue
- EXPECTATION: Find things of interest across many programs...copy as you wish
- REALITY: Novel experience...coming together to compare notes...
- PARTICIPANTS: To attend, you must participate...blessed with a wide-spectrum of inputs...
- FUTURE: The conversation will continue...