

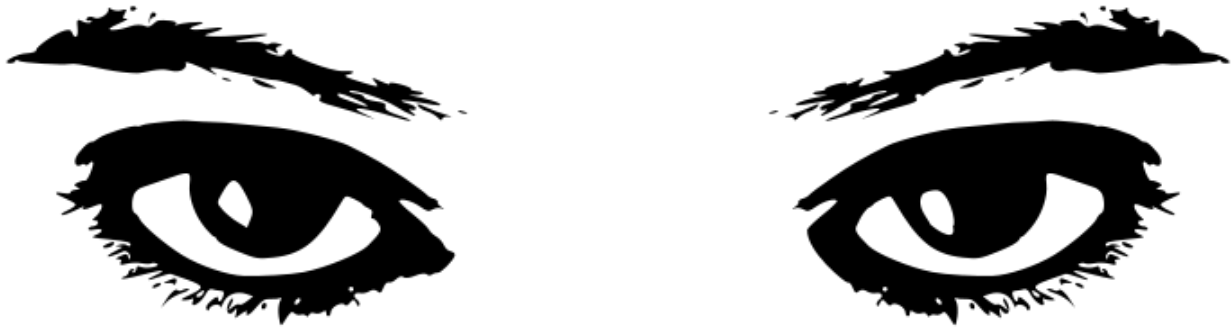


CUSTOMER INSTRUCTIONS

- 1) ACCEPT: ONLY PLANES DELIVERED TO THE **EXACT SPECIFICATIONS** AND EXACT ORDER ON THE ORDER SHEET.**
 - A. REJECT IMPERFECT/OUT OF ORDER PLANES.**

- 2) ACCEPT: ONLY PLANES DELIVERED IN THE **EXACT ORDER** LISTED ON THE ORDER SHEET.**
 - A. REJECT PLANES OUT OF ORDER**

- 3) REPORT OUT:**
 - A. PERFECT PLANES ACCEPTED**



OBSERVER INSTRUCTIONS

- 1) R&D: WATCH TEAM DYNAMICS**
 - A. RECORD OBSERVATIONS**

- 2) COLLECT ALL SCRAP FROM R&D ROUND**
 - A. COUNT SCRAP FROM R&D ROUND**

- 3) COLLECT ALL SCRAP FROM PRODUCTION**
 - A. COUNT SCRAP FROM PRODUCTION**

- 4) REPORT OUT:**
 - A. TOTAL: ALL SCRAP & DEFECTS
FROM R&D AND PRODUCTION**