Instruction:

There is no right or wrong answer. Please be candid and answer what happens at your facilities using this realistic role-play or simulation. We will debrief collectively at the end.

Scenario – 1:

You are a facility manager at Great Eastern University. You work hard and maintain a quality program. However, the work schedules and operations doesn’t go as planned and it’s like surviving each day. One Monday morning you arrived on time and was about to get started, your staff informed you that they don’t have enough clean cages for their room change. You also found out that one or two of your staff members called off. How would you approach this situation and what’s your thoughts?

Possible options:

1. Inform the director and wait for direction
2. This happens too often and you don’t think this can be solved.
3. Talk to your team/staff members and explore best possible solution

Your suggestions and analysis: